

North Yorkshire Hideaways at West Cawthorne

Privacy policy

This privacy policy applies between you, the User of this Website and West Cawthorne, the owner and provider of this Website. West Cawthorne takes the privacy of your information very seriously. This privacy policy applies to our use of any and all Data collected by us or provided by you in relation to your use of the Website. Please read this privacy policy carefully.

Definitions and interpretation

1. In this privacy policy, the following definitions are used:

Data

collectively all information that you submit to West Cawthorne via the Website. This definition incorporates, where applicable, the definitions provided in the Data Protection Act 1998;

Who we are

The West Cawthorne Company ('West Cawthorne') of West Cawthorne Farm, Cawthorne, Pickering, North Yorkshire, YO18 8EH, United Kingdom a company incorporated in England and Wales with registered number 12514407;

If you wish to contact us please email:

northyorkshirehideaways@westcawthorne.com

User or you

any third party that accesses the Website and is not either (i) employed by West Cawthorne and acting in the course of their employment or (ii) engaged as a consultant or otherwise providing services to West Cawthorne and accessing the Website in connection with the provision of such services; and

Website

the website that you are currently using, www.northyorkshirehideaways.com, and any sub-domains of this site unless expressly excluded by their own terms and conditions.

2. In this privacy policy, unless the context requires a different interpretation:
 - a. the singular includes the plural and vice versa;
 - b. references to sub-clauses, clauses, schedules or appendices are to sub-clauses, clauses, schedules or appendices of this privacy policy;
 - c. a reference to a person includes firms, companies, government entities, trusts and partnerships;
 - d. "including" is understood to mean "including without limitation";
 - e. reference to any statutory provision includes any modification or amendment of it;
 - f. the headings and subheadings do not form part of this privacy policy.

Scope of this privacy policy

3. This privacy policy applies only to the actions of West Cawthorne and Users with respect to this Website. It does not extend to any websites that can be accessed from this Website including, but not limited to, any links we may provide to social media websites.

Data collected

4. We may collect the following Data, which includes personal Data, from you:
 - a. Name
 - b. Gender;
 - c. Contact Information such as email addresses and telephone

numbers;

d. Demographic information such as post code, preferences and interests;

e. IP address (automatically collected);

f. Web browser type and version (automatically collected);

g. Operating system (automatically collected);

h. A list of URLs starting with a referring site, your activity on this Website, and the site you exit to (automatically collected);

i. in each case, in accordance with this privacy policy.

Our use of Data

5. For purposes of the Data Protection Act 1998, West Cawthorne is the "data controller".

6. We will retain any Data you submit for 12 months.

7. Unless we are obliged or permitted by law to do so, and subject to any third party disclosures specifically set out in this policy, your Data will not be disclosed to third parties. This includes our affiliates and / or other companies within our group.

8. All personal Data is stored securely in accordance with the principles of the Data Protection Act 1998. For more details on security see the clause below (Security).

9. Any or all of the above Data may be required by us from time to time in order to provide you with the best possible service and experience when using our Website. Specifically, Data may be used by us for the following reasons:

a. internal record keeping;

b. improvement of our products / services;

c. transmission by email of promotional materials that may be of interest to you;

d. contact for market research purposes which may be done using email, telephone or mail. Such information may be used to customise or update the Website;

e. in each case, in accordance with this privacy policy.

Third party websites and services

10. West Cawthorne may, from time to time, employ the services of other parties for dealing with certain processes necessary for the operation of the Website. The providers of such services do not have access to certain personal Data provided by Users of this Website.

Links to other websites

11. This Website may, from time to time, provide links to other websites. We have no control over such websites and are not responsible for the content of these websites. This privacy policy does not extend to your use of such websites. You are advised to read the privacy policy or statement of other websites prior to using them.

Changes of business ownership and control

12. West Cawthorne may, from time to time, expand or reduce our business and this may involve the sale and/or the transfer of control of all or part of West Cawthorne. Data provided by Users will, where it is relevant to any part of our business so transferred, be transferred along with that part and the new owner or newly controlling party will, under the terms of this privacy policy, be permitted to use the Data for the purposes for which it was originally supplied to us.
13. We may also disclose Data to a prospective purchaser of our business or any part of it.
14. In the above instances, we will take steps with the aim of ensuring your privacy is protected.

Controlling use of your Data

15. Wherever you are required to submit Data, you will be given options to restrict our use of that Data. This may include the following:

16. use of Data for direct marketing purposes; and
17. sharing Data with third parties.

Functionality of the Website

18. To use all features and functions available on the Website, you may be required to submit certain Data.

Your Rights

19. You have a number of rights under data protection law. These rights and how you can exercise them are set out in this section. We may need to ask you for proof of your identity before we can respond to a request to exercise any of the rights in this section and we may need to ask you for more information, for example, to help us to locate the personal data that your request relates to.

We will respond to any requests to exercise your rights as soon as we can and in any event within one month of receiving your request and any necessary proof of identity or further information. If you want to exercise any of these rights, please contact us using the details above.

- A right to access your information
 - a. You have a right to ask us to send you a copy of the personal data that we hold about you (subject to some exceptions).
- A right to an electronic copy of your information
 - b. You can also ask us to send you the information that we process for the purposes of fulfilling our contract with you or based on your consent in a common electronic format, or to ask us to transfer that data to a third party if you want us to and if it is technically feasible for us to do so.

- A right to object to us processing your information

- a. You have a right to object to us processing any personal data that we process where we are relying on legitimate interests as the legal basis of our processing (as set out in section 8 above).
 - b. If you make a request to exercise your right to object, if we have compelling legitimate grounds to carry on processing your personal data, we will be able to continue to do so. Otherwise, we will cease processing your personal data.
- A right to ask us not to market to you
 - a. You can ask us not to send you direct marketing. You can do this by following the "unsubscribe" instructions in any marketing emails or by changing your account settings, or by contacting us using the details above.
 - A right to have inaccurate data corrected
 - a. You have a right to ask us to correct inaccurate data that we hold about you. If we are satisfied that the new data you have provided is accurate, we will correct your personal data as soon as possible.
 - A right to have your data erased
 - a. You have a right to ask us to delete your personal data in certain circumstances, for example, if we have processed your data unlawfully or if we no longer need the data for the purposes set out in this notice.
 - A right to have the processing of your data restricted

- a. You can ask us to restrict the processing of your personal data in some circumstances, for example, if you think the personal data is inaccurate and we need to verify its accuracy, or if we no longer need the data but you require us to keep it so that you can exercise your own legal rights.
- b. Restricting your personal data means that we only store your personal data and don't carry out any further processing on it unless you consent or we need to process the data to exercise a legal claim or to protect a third party or the public.

Security

20. Data security is of great importance to West Cawthorne and to protect your Data we have put in place suitable physical, electronic and managerial procedures to safeguard and secure Data collected via this Website.
21. If password access is required for certain parts of the Website, you are responsible for keeping this password confidential.
22. We endeavour to do our best to protect your personal Data. However, transmission of information over the internet is not entirely secure and is done at your own risk. We cannot ensure the security of your Data transmitted to the Website.

General

23. You may not transfer any of your rights under this privacy policy to any other person. We may transfer our rights under this privacy policy where we reasonably believe your rights will not be affected.
24. If any court or competent authority finds that any provision of this privacy policy (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision will, to the extent

required, be deemed to be deleted, and the validity and enforceability of the other provisions of this privacy policy will not be affected.

25. Unless otherwise agreed, no delay, act or omission by a party in exercising any right or remedy will be deemed a waiver of that, or any other, right or remedy.
26. This Agreement will be governed by and interpreted according to the law of England and Wales. All disputes arising under the Agreement will be subject to the exclusive jurisdiction of the English and Welsh courts.

Changes to this privacy policy

27. West Cawthorne reserves the right to change this privacy policy as we may deem necessary from time to time or as may be required by law. Any changes will be immediately posted on the Website and you are deemed to have accepted the terms of the privacy policy on your first use of the Website following the alterations.